

## **\*\*TERMS AND CONDITIONS\*\***

### **\*\*TESTUM IT SERVICES LTD\*\***

#### **\*\*1. Introduction\*\***

Welcome to TESTUM IT SERVICES LTD. These Terms and Conditions govern your use of our IT services, website, and any agreements entered into with us. By accessing or using our services, you agree to comply with these terms. If you do not agree, please refrain from using our services.

#### **\*\*2. Definitions\*\***

- "Company," "we," "our," or "us" refers to TESTUM IT SERVICES LTD.
- "Client," "you," or "your" refers to the individual or entity using our services.
- "Services" refer to IT consulting, software development, cloud solutions, cybersecurity, and other IT-related services provided by TESTUM IT SERVICES LTD.

#### **\*\*3. Services\*\***

- 3.1. TESTUM IT SERVICES LTD provides IT services as per agreed contracts, service-level agreements (SLAs), and project specifications.
- 3.2. The scope, pricing, and duration of services will be agreed upon before commencement.
- 3.3. We reserve the right to modify, suspend, or terminate services in case of a breach of these Terms or for operational reasons.

#### **\*\*4. Payment Terms\*\***

- 4.1. Fees for services shall be as agreed upon in the contract or invoice.
- 4.2. Payments must be made within the specified period on the invoice or contract.
- 4.3. Late payments may incur additional charges, including interest as per applicable laws.
- 4.4. We reserve the right to suspend services for non-payment.

#### **\*\*5. Client Responsibilities\*\***

- 5.1. The client must provide accurate information and cooperate in the service delivery process.
- 5.2. The client is responsible for securing their systems, credentials, and sensitive data.
- 5.3. Any misuse of our services or violation of applicable laws will result in immediate termination.

#### **\*\*6. Confidentiality\*\***

- 6.1. Both parties agree to maintain the confidentiality of proprietary and sensitive information.
- 6.2. We shall not disclose client data to third parties without prior consent unless required by law.

**\*\*7. Intellectual Property\*\***

- 7.1. Any software, documentation, or deliverables developed by TESTUM IT SERVICES LTD remain our intellectual property unless otherwise agreed.
- 7.2. Clients are granted a non-exclusive, non-transferable license to use deliverables for their intended purposes.

**\*\*8. Limitation of Liability\*\***

- 8.1. We shall not be liable for indirect, incidental, or consequential damages arising from the use of our services.
- 8.2. Our liability is limited to the amount paid by the client for the services rendered in the past three months.

**\*\*9. Termination\*\***

- 9.1. Either party may terminate the agreement with prior written notice as specified in the contract.
- 9.2. We may terminate services immediately if the client breaches any terms or engages in unlawful activities.
- 9.3. Upon termination, outstanding payments must be settled, and all confidential information returned or destroyed.

**\*\*10. Governing Law\*\***

These Terms and Conditions are governed by the laws of [Jurisdiction/Country] and any disputes shall be resolved in the courts of [Jurisdiction].

**\*\*12. Contact Information\*\***

For any queries regarding these Terms and Conditions, please contact us at:

**\*\*TESTUM IT SERVICES LTD\*\***

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